

“Healthcare may have its challenges; people shouldn’t be one of them”.

Tim Durkin

His clients include:

**Adventist Healthcare,
Physician Sales and Service,
UT Southwestern Medical Center,
Texas Health Resources,
Legacy Hospital Partners,
Kindred Healthcare,
LifeCare Hospitals,
Regency Hospital Company,
Select Hospitals,
Detroit Medical Center,
Karmanos Cancer Treatment
Center,
Case Management Society of
America,
GE,
Ernst & Young,
IBM,
AT&T,
Baxter,
Bristol Meyers Squibb,
Astra Zeneca,
NASA
and many others.**

Tim has worked with hundreds of CEO’s CFO’s COO’s and medical practice administrators, and physicians offering them fresh insights, fresh perspectives and fresh solutions.

As one of America’s leading experts in leadership and management in the healthcare environment, Tim has spoken more than 500 times in the last five years to audiences worldwide, showing healthcare organizations how to improve communication, develop leadership, embrace change and improve customer service.

“Tim Durkin is one of the most amazing people I have ever met”.

Stephen Covey,
The Seven Habits of Highly Successful People

Declining reimbursements, increasing regulation, EMR and implementing meaningful use are just a few of the day-to-day challenges for administrators running healthcare organizations today. Yet one aspect of the job trumps them all: people. Leaders and managers at the senior level are responsible for far different populations in their organizations than just a few years ago. New perspectives, skills sets, and mind sets are now required

- **improve communication,**
- **develop leadership,**
- **embrace change and**
- **improve customer service.**



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Stephen Covey,
The Seven Habits of Highly Successful People

"Anyone who wants to learn about leadership should call Tim Durkin."

Derek Jeter,
Captain, New York Yankees

"By far the most informative and insightful management/leadership training I have attended in my 30 years of healthcare management."

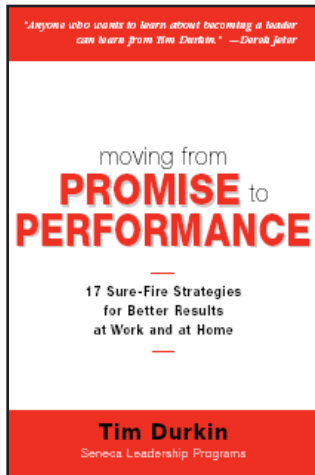
D. Allison,
Practice Administrator

"Meeting Tim Durkin has been one of the top three most positive events for our hospital team in the last year. He actively engaged our team in thoughtful discussions throughout his high-energy presentations. He provided the light to show our leadership team where to focus and the heat to help us manage to reach our goals. We are further along on our Malcolm Baldrige journey because of our interaction with Tim."

S. Sosland
Chief Operating Officer
Hill Country Memorial Hospital

As a hospital CEO and chair of a statewide association, I get the chance to hear a lot of very talented speakers. None has had more impact on my personal and professional effectiveness than Tim Durkin.

J. Henderson
CEO
Childress Regional Medical Center



Tim is the author of *Moving from Promise to Performance: 17 Sure-Fire Strategies for Better Results at Work and at Home*, a leadership book giving readers practical, proven and easy-to-implement leadership ideas to improve their professional and personal lives. He is also a CSP and seven-time board member of the National Speakers Association of North Texas. He is also incoming president of the national Speakers Association.

Tim is also the 2010 Winner of the Joseph J. Charbonneau Award, an award given to someone exemplifying the highest standard of excellence and professionalism in the speaking industry. Tim was recently honored as a recipient of the Certified Speaking Professional designation, the speaking profession's international measure of professional platform skill.

Most Requested Programs

- Thriving on Change: Best Practices for Leading Healthcare Organizations
- Bedside Matters: THE Communication of Care
- Marketing the Medical Practice 101

Publications

- Moving from Promise to Performance: 17 Sure-Fire Strategies for Better Results at Work and at Home
- Disease versus Illness, One Patient's Perspective *Journal of Medical Practice Management*, April 2011
- The Four Differences Every Healthcare Leader Should Know. *Beckers Hospital Review* March 2011

Memberships

- National Speakers Association
- National Speakers Association of North Texas
- Global Speakers Federation

Honors & Awards

- 2010 Winner of the Joseph J. Charbonneau Award
- Recipient of the Certified Speaking Professional designation

Contact

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